

Merging Player Records (Match Records function)

There is a function in the Admin>Members>Member Database section that allows administrators to merge records for their players to amalgamate their statistics.

The circular arrows icon, allows the administrator to remove any duplication in the list. It may be that he has loaded all the players in his own database onto the site, and some players in that database were already site members. By matching them, the two records are merged so that information is not lost and statistics for the player are kept together. It is always preferable to match member records rather than delete them. When the icon is clicked, a list of possible matches is displayed, and the administrator can choose whether or not to match this record with one of the names on that list.

Administration / Member Database

Match Minnie Mann Back

[View All Members](#) [Less Exact Match](#) [More Exact Match](#)

Name	ID	Email	View	Match
Mann Minnie	28708	Minnie-28708@cobooco.com	<input type="text" value="q"/>	<input type="checkbox"/>
Possible Matches - Count 1				
Mann M *	3386633		<input type="text" value="q"/>	<input type="checkbox"/>

To match safely and accurately, follow these instructions:

*Under Admin Home>Members>Member Database, your players are listed. Some are registered play-cricket users (no asterisk by their name) and others are temporary (marked with *). You should begin the matching with the record that you wish to keep; so if you have an entry for a registered user, begin with that, otherwise pick the one that has the best version of their name, or that is the most 'current' in terms of email address. If you attempt to match a registered user to a temporary user, then the registered entry will always be kept. Otherwise, the match will keep the record that you begin with, so be sure that you start with the right record.*

Next to the record you decide to start with, click on the circular arrows and you will get a list of possible matches. Choose the one that you wish to merge with your selected player and click on the 'match' link next to their name; be sure that you do this very carefully, as it is very difficult and time-consuming for you and other site administrators to undo this if you get it wrong!

To confirm your choice, a pop-up window appears with details of the players to be matched and the resulting merger. Click the 'Yes' button to continue the matching process.

If for any reason the players cannot be matched, an error message will be displayed and the match will not take place.

Proposed match of Minnie Mann (28708) to M Mann (3386633) X

	Parent Record Selected	Child Record Selected	Result Of Merger
Id	28708	3386633	28708
Title			
First Name	Minnie	M	Minnie
Initial			
Surname	Mann	Mann	Mann
Email	Minnie-28708@coboooco.com		Minnie-28708@coboooco.com
Gender	Female	Female	Female
Date Of Birth	01 Jan 1990	01 Jan 1990	01 Jan 1990
Address	Hertfordshire, SG8 0JP		Hertfordshire, SG8 0JP
Preferred Contact			
Home Telephone			
Work Telephone			
Mobile Telephone			
Fax			

[Email](#)

You should never try to 'recycle' entries by amending the name in them to someone else's or by matching entries for two entirely different people - this will cause errors in scorecards and statistics as well as the roles of those individuals within their clubs and leagues.

If there are more than two entries for a player, repeat the process and always begin with the registered entry if one exists.

You should always match entries in the list offered to a relevant entry if possible. If an entry is redundant because that person is no longer involved in your site, then remove their roles within the site by clicking on the roles (hat) icon by the entry, set the relevant dropdowns on each tab and then click the Save button - leave the Member of Website until last or you will not be able to access the other roles.

The player to be matched is not in the club's database

A common problem is that you see two entries for the same person in the batting or bowling statistics for your site but you can only see one record for the person in your member database. (See Reasons for Duplication on page 5.)

Try searching for the person with 'All' in the Role. If you find the extra record, set the Member of Website role to 'Active' before matching the records. If the record can't be found, it is likely that one of the records has been removed from the site at some point so you will need to gather some information before contacting the play-Cricket Helpdesk at play.cricket@ecb.co.uk.

When you hover over a player's hyperlink name, and your browser allows it, a URL with the player's ID should show at the bottom left corner of the browser window.

38	Ben Lamb	6	5	2	17	10*
39	Chris Maughan	1	1	0	17	17
40	Andrew Marc Sturgeon	10	4	1	16	16
41	Holly Spoons	4	3	1	14	8
42	Jake Taylor Henderson	8	5	2	9	9*
43	Holly Spoons	5	3	2	8	3*
44	Dylan Murray	7	4	0	8	4
45	Matty Slee	5	4	1	7	4

Previous 1 2 3 4 Next

Player ID is here

blaydon.play-cricket.com/website/player_stats_widget/batting_stats/3323178?rule_type_id=179

Please supply the names of the players to be matched as shown in the statistics, and the corresponding player ID where possible. It saves so much time if the person on the Helpdesk doesn't have to wade through 150 entries looking for the right 'Joe Smith' to be matched with 'J. Smith' or 'Joseph Smith'.

Matching players who are registered to one or more leagues

The system prevents the merging of two records where one or both is a League Registered Player (LRP) if the details are significantly different. e.g. The match will amend the critical registration details (name, date of birth, player registration details) of the LRP (if only one record involved is LRP) or the outcome record if both records are LRPs.

This is largely to prevent club administrators changing those details by matching without the knowledge of the league(s) involved, but also in case of league administrators matching records for two different registered players.

Proposed match of Trevor Brown (3505968) to Trev Brown (3528049) x

You cannot match these two records together as it will result in an update of critical LRP information

Name	Trevor Brown	Trev Brown
DOB	15 Jan 1963	01 Jan 1963
Player Category:		1
Place Of Birth:		United Kingdom
Date last entered UK		

You need to check those details in both records and if they are the same player then amend so that they agree **exactly**.

In the example above, Trev Brown and Trevor Brown are not the same, and the dates of birth are different.

You may need to involve the league administrator to assist with this through the league site if it is the details for the LRP record that are incorrect - you should then be able to match the two records; alternatively, you could withdraw the league registration(s) of the player if that is the incorrect entry, make the amendment and perform any matching before resubmitting the registration.

There are two reasons why you may not be able to edit a player's details. The first is that they are registered with one or more leagues on play-cricket. If that is the case then you need to withdraw the registration(s), make the change and then resubmit the registration(s). Alternatively ask the league administrator nicely if they will do it for you.

The second is that the record itself is the player's own login (no * after their name in the list). In that case only the player themselves can do this, by logging in and using the Edit Account option.

Players with records at other clubs

If an existing player wants his previous clubs' history to be merged with his current profile, then try the Add New Member function to get the details from the player's former clubs.

Go to Admin>Members>Member Database and select "Add New Member With This Role".

Search for the player's surname and club or county board. If the system finds a match, then select the record and it will be added to your member database for you to complete the merge.

There is a topic "Adding a New Member" in the Help Guides which covers this function.

Reasons for duplication

If you find that some of your players continue to appear in duplicate in your club's statistics pages, even after matching records, then you should talk to the scorer(s) of the matches involved.

It is likely that the scorer uses TCS to score and upload games - you can check this by looking at the Audit Trail in the view of the result. He/she may have the incorrect ID or a duplicate player in the local TCS database on a laptop. The records will need to be matched in TCS as in Play-Cricket to prevent a recurrence of the problem, referring to the TCS help files and support where necessary.

When two records are merged in Play-Cricket, if the 'deleted' one is used again in TCS you will get a warning Players in Scorecards Requiring Attention on your admin homepage to alert you to this. When you respond to the alert, you will be able to replace the incorrect entry with the correct one.